

Touring & Camping FAQ's

Do you have WiFi?

Yes. It's available free of charge at the Leisure Club; otherwise your first hour is free, register on your device online and pay from the second hour onwards.

Can I book online?

Yes. click the Book Now button at the top of the page.

What are the pitches like?

Most pitches are a mix of grass and hard stand, with electric or electric and TV hook up. We have fully serviced (grass/hardcore) pitches with electric, TV hook-up, tap and drain. Freeview channels are available. We also have grass pitches in our tent areas which have some picnic benches to use.

Do you take tents?

Yes, we have grass pitches in our tent areas and some pitches have electric.

What type and length of cable do I need for my electric pitch?

You need a standard outdoor 16 amp/240v mains electric cable, up to about 15 metres long.

Do I need a water hose for my service pitch?

Yes, about a 10 metre water hose and waste pipe should do the job.

Is there an additional charge for water and electric?

No, that's included on fully serviced pitches

Are there hair dryers?

Yes, in the toilet blocks, along with sockets for shavers.

Are there irons and ironing boards?

Yes, in the laundries at the toilet blocks.

Is the park accessible for all?

Some of our holiday homes are wheelchair accessible and we have a holiday home especially designed for people using wheelchairs with its own ramp, wider door openings, adapted shower room. The Leisure Club (but not the indoor swimming pool) is accessible as is the shop and we have wheelchair-accessible en-suite shower rooms in our toilet block (Note: please bring your radar key to access).

Are the facilities and activities available all year round?

Golf, swimming, steam room, jacuzzi, fitness room, bowling, function room, bar, and cafe have restricted hours in the winter and fully closed for maintenance throughout the month of January. Reception, shop and mini golf are good to go all year-round. Please call us to check leisure club winter days and hours on 01557 870 267.

Can I request a pitch number?

Yes if it's free when you book. We will do our best to make sure it's yours.

What are the arrival and departure times?

Arrival time for camping and touring pitches is from 1pm. Departure time is 11am. Please let us know if you are going to arrive later than 5.30pm to make arrangements for your late arrival.

Where can I park my car?

Next to your tourer caravan or tent.

Can I book more than one pitch?

Yes. Please give us the names of those you're booking for when you pay your and their deposit(s). We do accept group bookings as long as you ring and check with us beforehand.

Can I be next to my friends and family?

Let us know when you book and we'll do our best to place you as near to each other as possible.

Can I put up a pup tent or gazebo?

Yes, you can with your tourer/motorhome/tent and there is an additional charge. However, you cannot at the Camping Cabins and hire accommodation.

Can I put my awning up?

Yes, but there will be an additional charge.

I have a 25ft caravan, will it fit on one of your pitches?

Yes.

Your question is not answered here? Try [General FAQs](#) or [Booking FAQs](#) or give us a call on 01557 870267.