

Accommodation FAQ's

Can I book online?

Yes. Click the Book Now button at the top of the page.

Do you have hot tubs?

Yes. We have two lodges with their own private hot tub.

Do you have WiFi?

Yes. It's available free of charge at the Leisure Club; otherwise, your first hour is free, register on your device online and pay from the second hour onwards.

What does the holiday caravan or lodge I've hired for the week include?

Power, hot water, heating, television, bedding including sheets, duvet covers and pillowcases, accommodation for two to six people and space for one vehicle. They all have verandas and picnic furniture too.

What do I need to bring?

Towels, tea towels, food and fun.

When can I check in?

Any time after 4pm. If you're going to be late please let us know to allow us to make alternative arrangements for access. If you arrive earlier and the accommodation is ready, you're of course very welcome to move in. If the accommodation is not available you are welcome to use our facilities while you wait.

When is check out?

10am

Can I bring my pet?

Yes, for only our pet friendly accommodation. Please inform Reception at time of booking you want to bring your pet. They'll have a great time.

Please keep dogs on leads whilst in the park for those who may be afraid of them. Please bring Fido's bed/cage as pets are not allowed on our seating and bedding. Do not leave her/him alone in the caravan/lodge.

Can I smoke in the caravan or lodge?

No, all of our holiday accommodation and public buildings are non-smoking.

Is the park accessible for all?

Some of our lodges and caravans are wheelchair accessible and we have a holiday caravan especially designed for customers using wheelchairs with its own ramp. The Leisure Club (but not the indoor swimming pool) is accessible as is the shop and we have wheelchair-accessible en-suite shower rooms in our toilet block (Note: please bring your radar key to access).

Are the facilities and activities available all year round?

Golf, indoor swimming pool, steam room, jacuzzi, fitness room, mini ten pin bowling, amusement room, function room, bar and cafe have restricted hours in the winter and fully closed for maintenance throughout the month of January. Reception, shop and mini golf are good to go all year-round. Please call us to check Leisure Club winter days and hours on 01557 870 267.

Are there irons and ironing boards in the accommodation?

No, you'll find them in the laundrettes at the toilet blocks.

Can we hire cots and highchairs?

Yes, ask at reception at time of booking. They cost £10 per item.

Will there be heating in our accommodation?

Yes, included in the hire charge.

Is there parking next to my holiday accommodation?

Yes

Can I request a certain caravan or lodge?

Of course and as long as it's not booked, sold or closed for maintenance, it's yours... Otherwise we'll do our best to find you something equivalent.

Will I have a sea view?

Some lodges do and for those who don't, you are literally minutes away from the sea as the park runs alongside the wood which hugs the length of the sandy bay.

Is cooking equipment included and will there be a microwave?

Yes, our holiday accommodation comes with pots, pans, utensils, cutlery and all have fridges, hobs, grills, ovens and microwaves.

Can I be next to my friends and family?

Let us know when you book and we'll do our best to place you as near to each other as possible.

How many people can stay in the holiday caravan or lodge?

Two bedroom caravans cater up to four; three-bedroom caravans cater up to six people. Lodges, two, three and four-bedroom cater for four, six and eight respectively.

If your question is not answered here? Try [General FAQ's](#) or [Touring and Camping FAQ's](#) or give us a call on 01557 870267.